As a public service, the City of Los Angeles will provide you with the following information upon request:

- Whether a property is in or out of the Special Flood Hazard Area (SFHA) as shown on the current Flood Insurance Rate Map (FIRM) for the County
- Additional flood insurance data for a specific site, such as the flood zone and the Base Flood Elevation or Depth, as shown on the FIRM
- Handouts on the flood insurance purchase requirement that can help people who need a mortgage or loan for a property in the SFHA
- Elevation certificates for new and substantially improved structures in the SFHA (if available)
- Updates to the FIRM
- Special flood related hazards, historical flood information, natural floodplain functions, and problems not shown on the FIRM

For any flood related information including drainage and flooding issues, please contact the NFIP group by calling (213)485-4820 or via email at ENG.NFIP@lacity.org. You can also visit http://navigatela.lacity.org for flood zone inquiries.
This postcard is intended for insurers, real estate professionals, mortgage brokers and lenders. If you received this postcard in error, please disregard.

The City has earned a Community Rating System score of 7. A total of 15% insurance premium discount applies to all new and renewed flood insurance policies in Special Flood Hazard Areas (SFHA) only within the City of Los Angeles. All flood insurance properties outside SFHAs continue to have a 5% discount.

The Insurance Manual and revisions are available at https://www.fema.gov/media-library/assets/documents/162601

Note: According to the City of Los Angeles Ordinance No. 172081, it is mandatory that sellers, lessors or renters give written notice to all prospective and interested parties, including, but not limited to, purchasers, lessees and renters, prior to finalization of such a transaction, when the subject land and/or structures are located in Special Flood Hazard Areas. Failure to give such notice shall be the basis for rescinding any sale, lease or rental agreement.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability, and upon request will provide reasonable accommodation to ensure equal access to its programs, services and activities.